



Account Types and E-Mail Addresses

Summary of Account Types:

End User:	An End User account where Online Memorials are redeemed and held.
Affiliate:	A Paradise Pictures Customer that can receive the assignment of a memorial. The Affiliate is the primary assignee and is always associated with the Memorial.

Affiliate Accounts:

This system only allows for an e-mail address to be used once for any account. For example, an **Affiliate** account or **End User** account. So, when accessing your **Administrative Dashboard** for your company you are accessing your **Affiliate** account, we suggest you use an e-mail address typically associated with your business. We have initially put your address on file with us in this account. We are happy to change the address, if needed.

End User Accounts:

If you have a **Sample Memorial** or other memorials issued to you for your personal use, claim those under a different e-mail address as this requires an **End User** account - which is typically a personal e-mail address but can be any e-mail address other than your Affiliate e-mail address. These memorials will show up in your Administrative Dashboard, but as discussed above, you'll have limited rights to them from within the Administrative Dashboard. You'll have full rights to them in your user account.

Claiming a Memorial into an End User Account:

The system does not allow claiming memorials into an **Affiliate** account and only allows it at the **End User** account level, which is typically accessed the first time from the **Claim a Memorial** function.